

Asset Management: the Analytical Component

What does it take to set up an advanced analytical Asset Management program for buried linear assets?



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- ▶ infraPLAN
- ▶ Introduction – Analytical?
- ▶ Analytical Program – What does it take?
- ▶ Case Study – AWWU

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- ▶ Solutions to manage buried (non inspected or inspected) linear assets
- ▶ Main questions:
 - How much money is needed for the next 20 years?
 - What projects should be addressed in priority?
- ▶ Consulting; tools development; training; “infraPLAN Service”
- ▶ Answers using utility data and advanced approaches
- ▶ Based in NYC



Utilities served

- ▶ Anchorage
- ▶ Apple Valley Rancho
- ▶ Aquarion Water of Ct
- ▶ Boston
- ▶ Columbus
- ▶ Dallas
- ▶ Denver
- ▶ Los Vegas
- ▶ Los Angeles (Park Water)
- ▶ Montreal
- ▶ New York
- ▶ Philadelphia
- ▶ San Diego



Introduction – Questions

- ▶ What do we mean with “Analytical”?
- ▶ What questions are we trying to answer?
- ▶ How will we do this?
- ▶ Why does it matter?



What do we mean by “analytical”?

Analytical Asset Management study or program aims at making R&R decisions based on the **analysis of utility-specific data.**



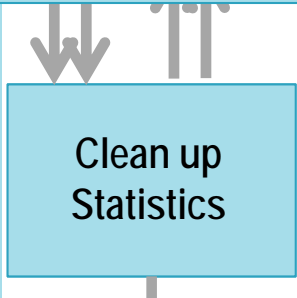
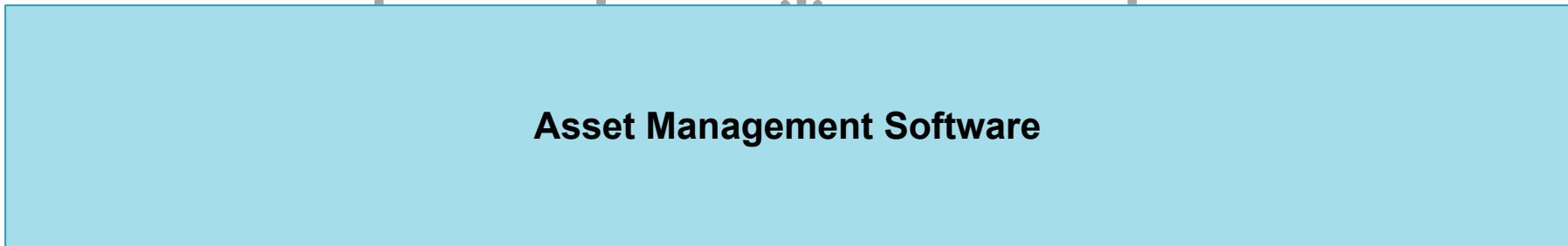
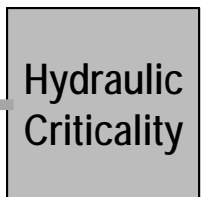
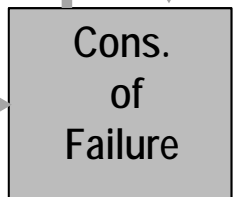
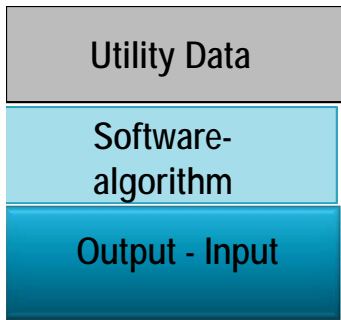
What questions are we trying to answer?

- ▶ How much money is needed for the next CIP?
- ▶ What projects should be selected in priority and when ?
- ▶ Given that we:
 - want to maintain a certain level of service
 - can tolerate a certain level of risk



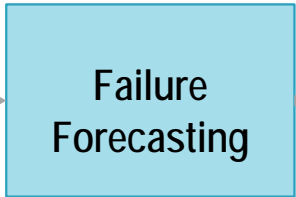
How? Analytical AM program – Water Pipes – Framework

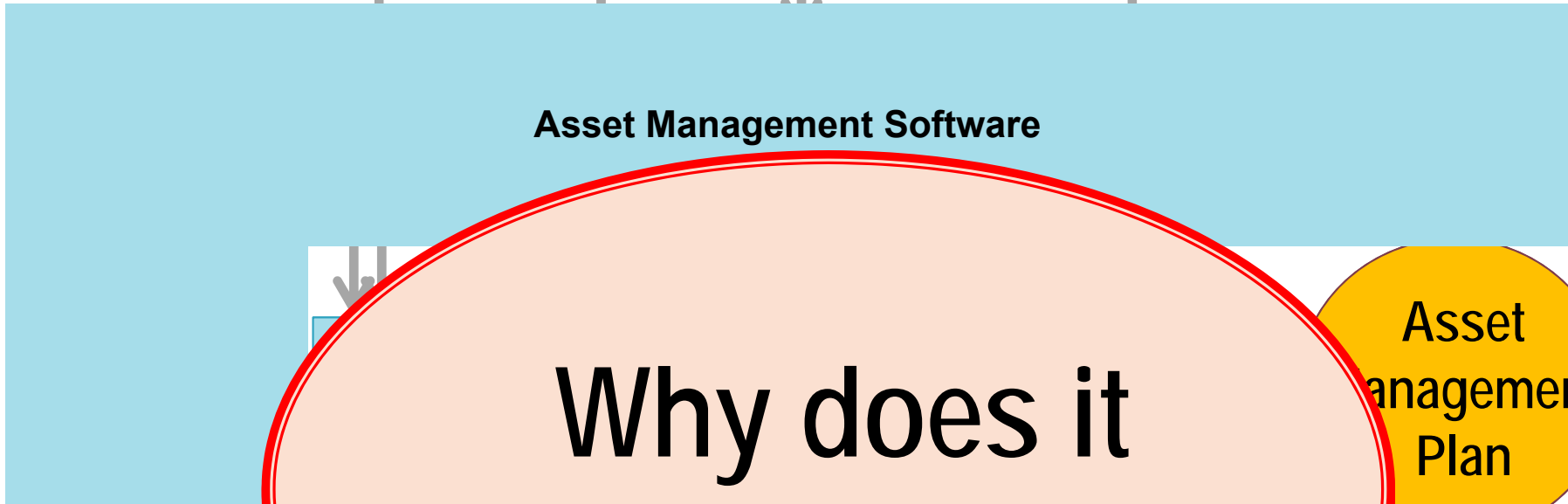
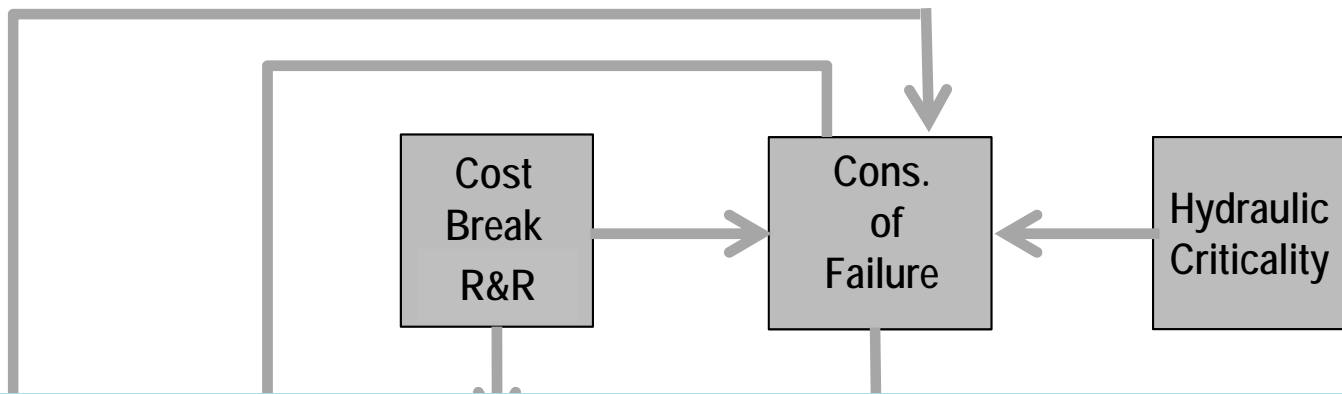
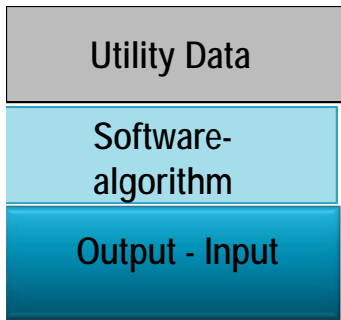




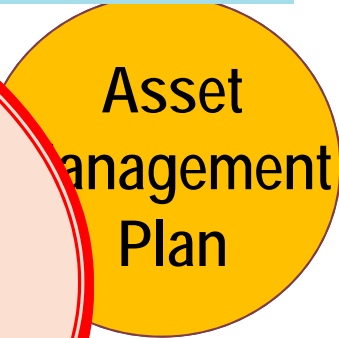
Answer Q2

What projects should be addressed first?





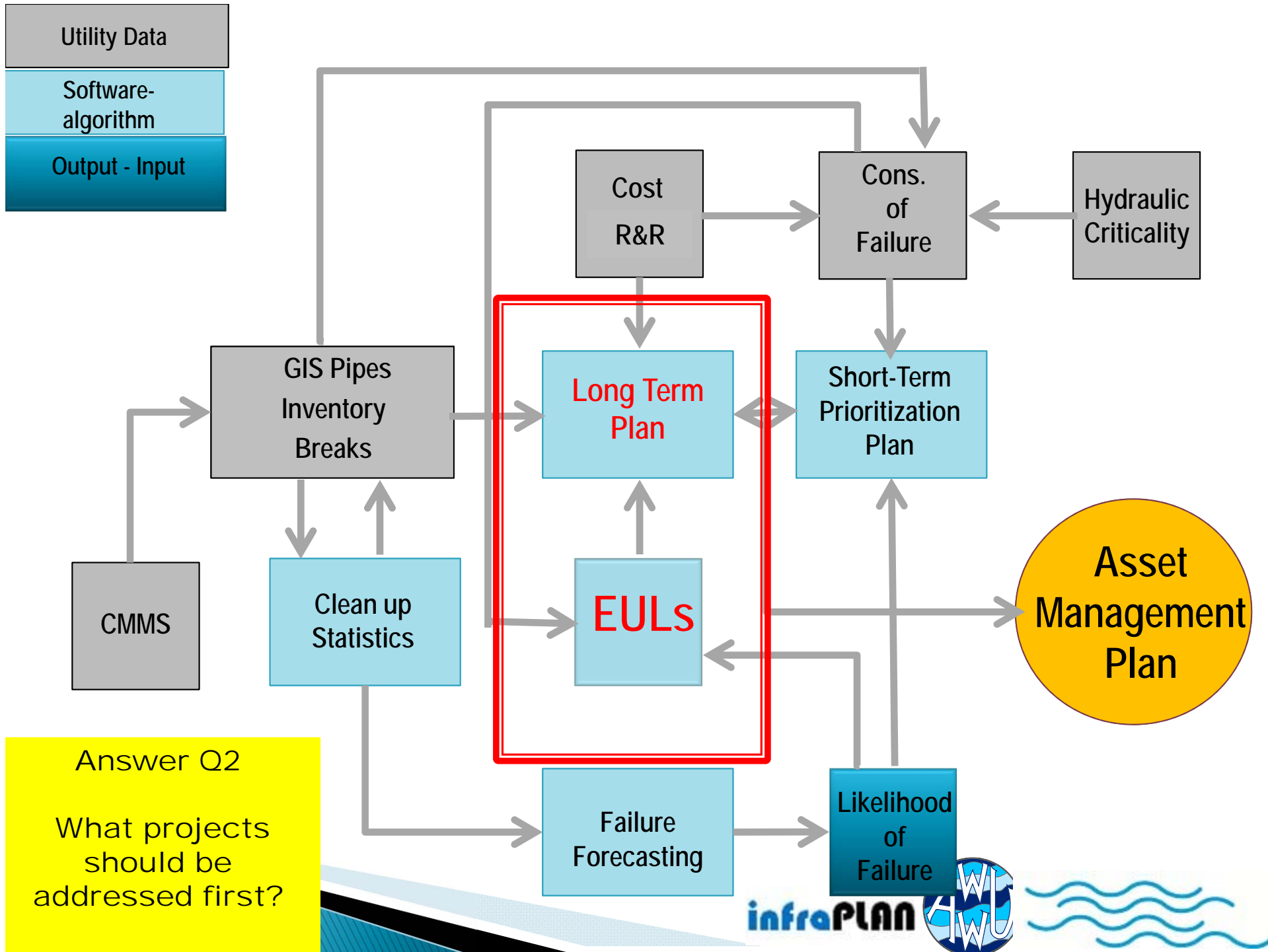
Why does it matter?



Answer Q2

What projects should be addressed first?





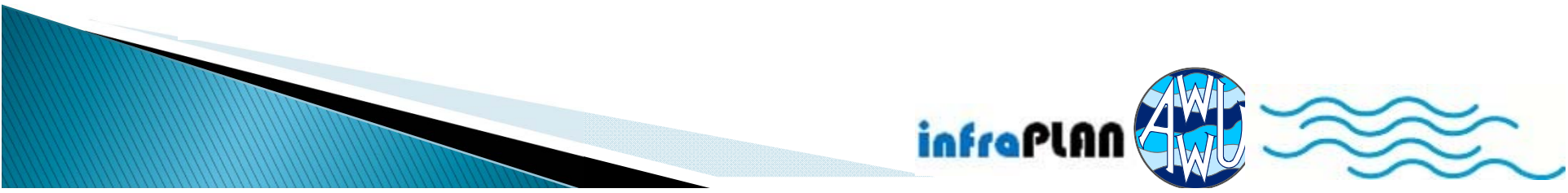
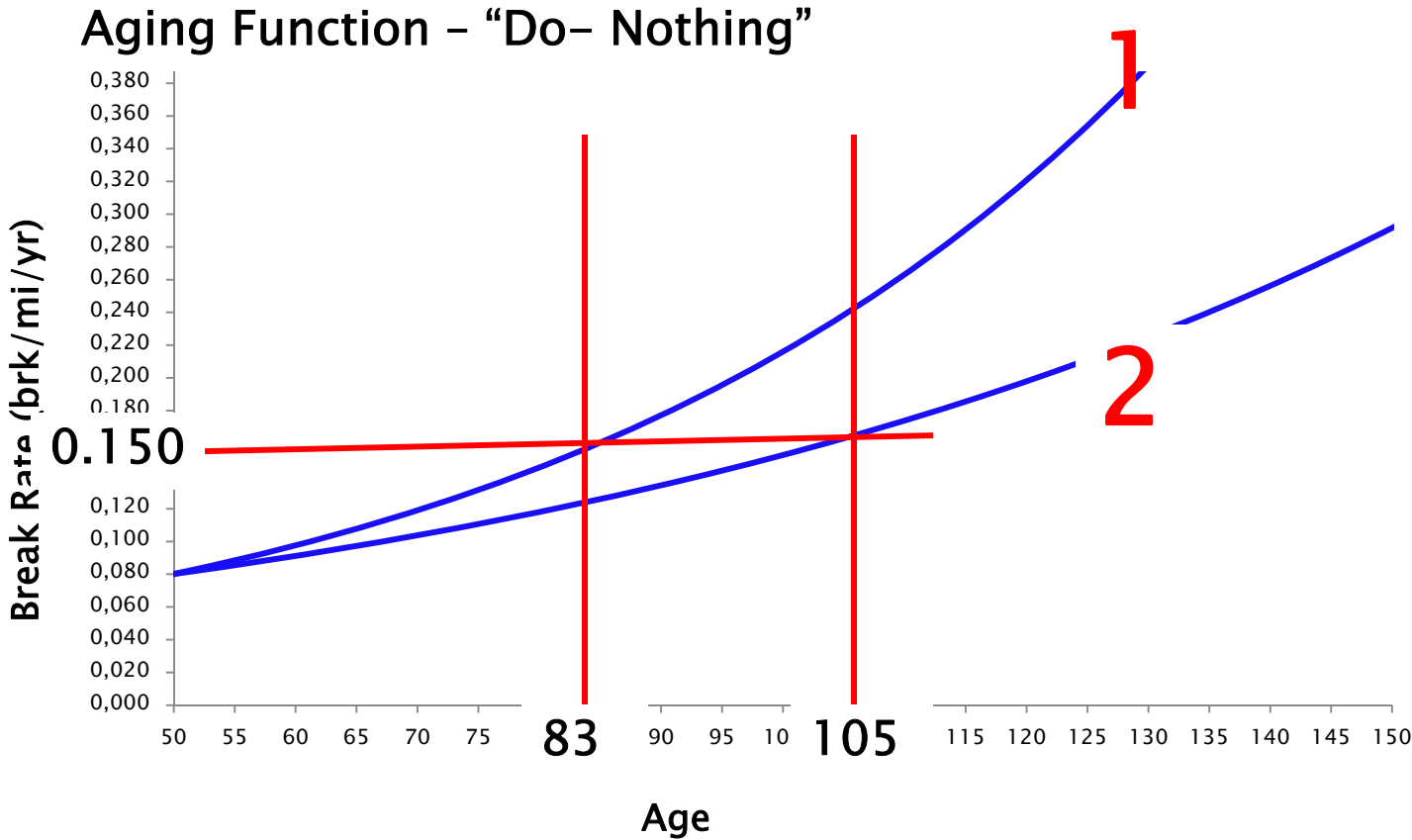
EULs: How can EULs be estimated?

- ▶ Assumed – Scoring – \$0
- ▶ Lab \$\$\$
- ▶ Field Inspection \$\$
- ▶ Analytics \$



Utility-specific Analytics-driven EUL

Break Rate by Age



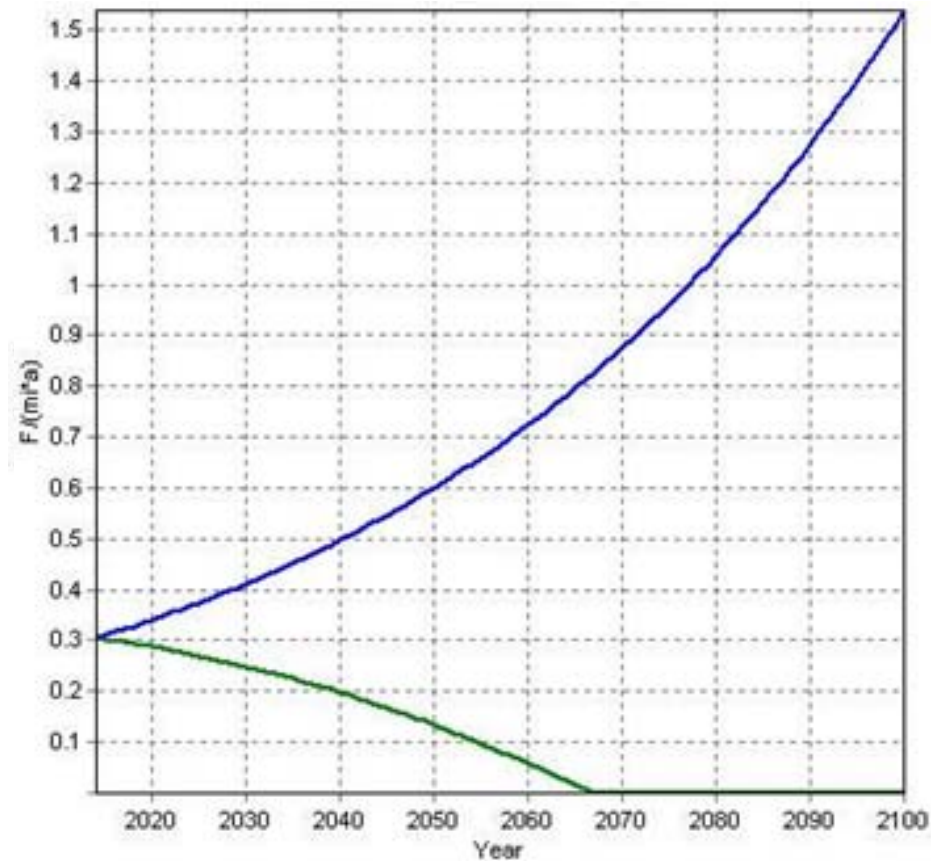
How is the Aging Function Used?

- ▶ To gauge the effect of a certain level of R&R
- ▶ It is the “do-nothing” reference



Aging Function

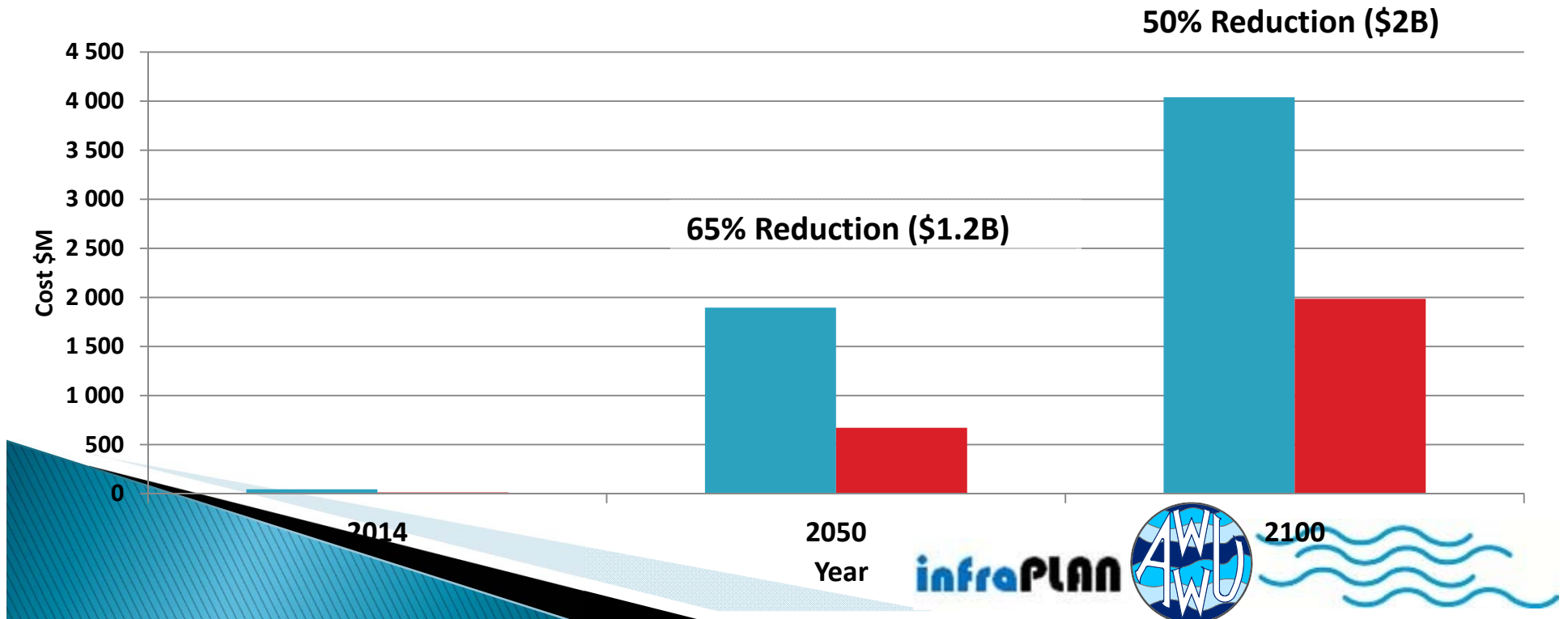
Blue Curve = Aging Function - "Do- Nothing"



Credibility

Total cumulative cost up to 2014 - 2050 – 2100 based on sources of EUL

■ Industry-Assumed EULs ■ Utility- and Risk-Specific EULs



What does it take to set up an analytical AM program?



- ▶ Experts consider that 75–80 % of the effort going to the first analytics-driven CIP-STP project is to be dedicated to data.



What does it take....?

- ▶ Structure
- ▶ Type of Personnel, Skills
- ▶ Tools – Analytical Algorithms
- ▶ Logistics
- ▶ Data
- ▶ Understanding of Risk and Service Levels
- ▶ Business Process development
- ▶ Leadership



3 types of structures

- ▶ Structure 1: All in house (AWWU)
- ▶ Structure 2: Nothing in house (Aquarion)
- ▶ Structure 3: Part in house (Denver Water)



Structure of AAM Program

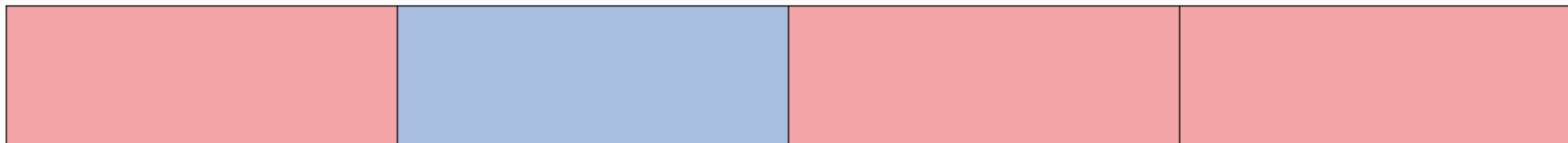
Data Clean up
Reorganizing

Models
Calibration
Training

Calibration updates
Subsequent
Runs

Deliverables

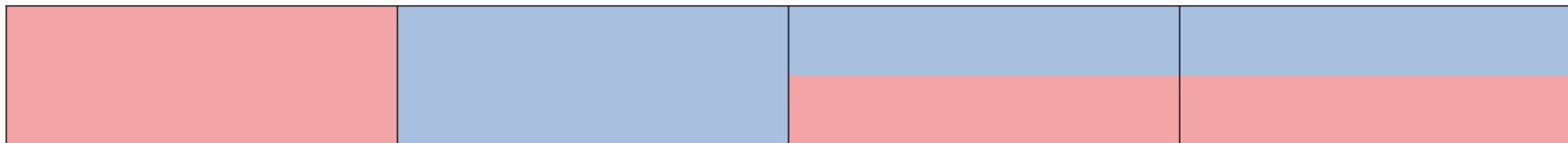
Structure 1



Structure 2

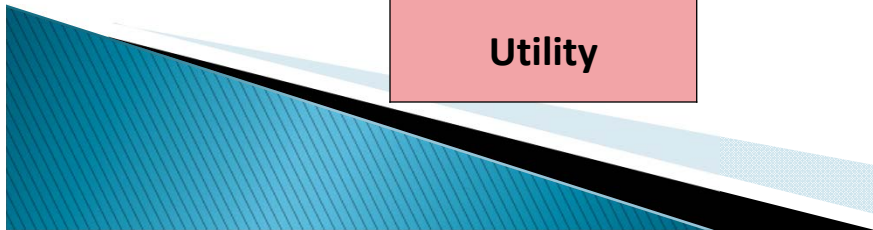


Structure 3



Utility

Outside
Expertise



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Tasks – Deliverables

Structure 1

| | | | |
|--|---|---|-----------------------------|
| Data review Clean up Re-organizing | Data review Clean up –Stats Model calibration First run - Training | Statistics Model re-calibration Subsequent runs | CIP – STP Reports |
|--|---|---|-----------------------------|

Structure 2

| | | | |
|---|--|---|--|
| Data review – Clean up - Stats - Model calibration - Runs | | CIP – STP Algorithms Reports | |
| Data clean up and re-organizing – overall direction | | | |

Structure 3

| | | | |
|--|---|---|--------------------------------|
| Data review Clean up Re-organizing | Data review Clean up –Stats Model calibration First run - Training | Statistics – Model re-calibration Subsequent runs | CIP Standard Reports |
| | | Simulation of scenarios of R&R | STP Standard Reports |



Personnel – Skills

Data Clean up
Reorganizing

Models
Calibration
Training

Calibration updates
Subsequent
Runs

Deliverables

Structure 1

| | | | |
|-------------------------------|--|--|--|
| Director of Water GIS – IT | | GIS – Engineer Analyst Economist | |
|-------------------------------|--|--|--|

Structure 2

| | | | |
|---------------------------------------|--|--|--|
| | | | |
| Mgr. Inf. Planning – GIS – Consultant | | | |

Structure 3

| | | | |
|-----------------------|--|----------------------|--|
| Planning Dept. GIS | | | |
| | | Planning Dept. – GIS | |

Utility

Outside
Expertise

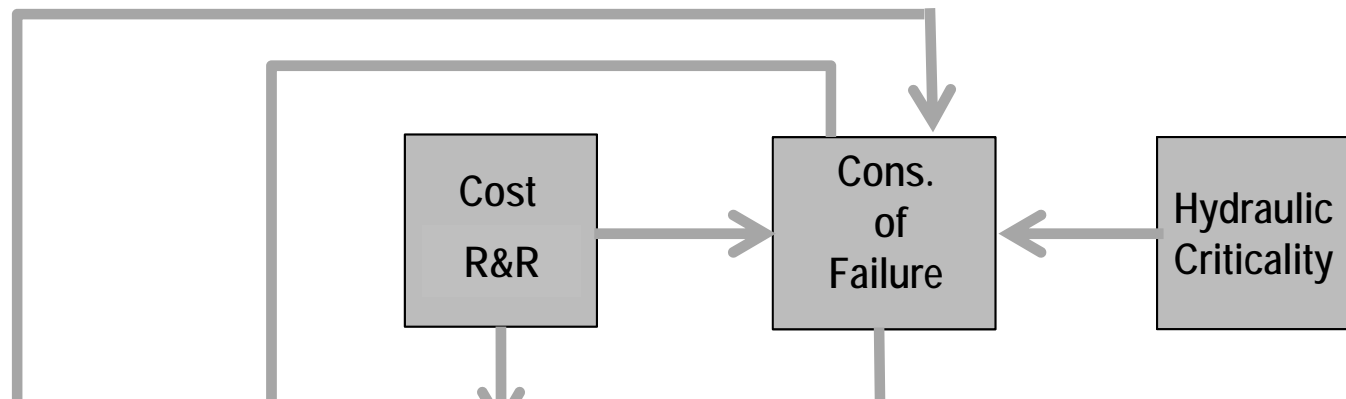


Logistics and Timeframe

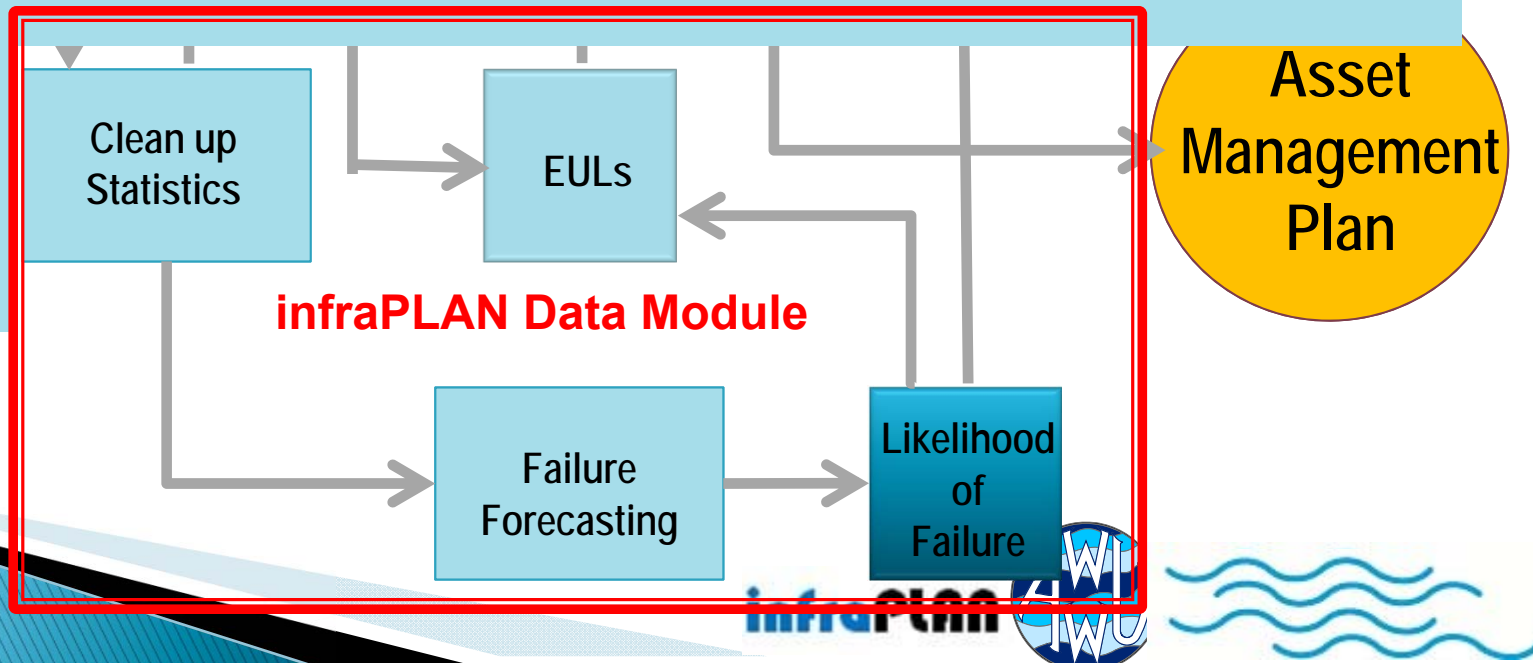
- ▶ First run
 - Data review and clean up: 1–3 months
 - Data reorganizing: on-going
 - Statistics – calibration: 1–3+ months (depends on type of study, size of system, deliverable)
 - Point person
 - Close and dynamic collaboration with all stakeholders
 - Webcast
- ▶ Subsequent run
 - Data review and clean up: 1+ month
 - Statistics – re-calibration: 1+ month



Tools



Asset Management Software
From free models and GIS applications to very expensive

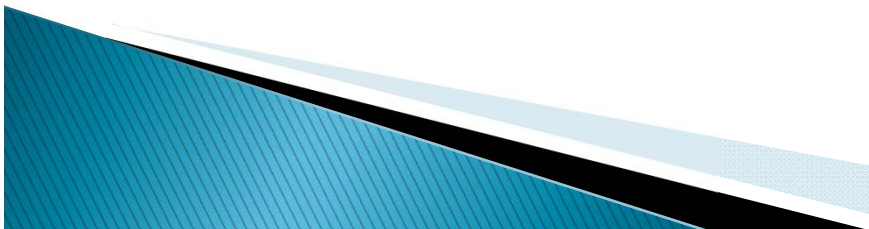
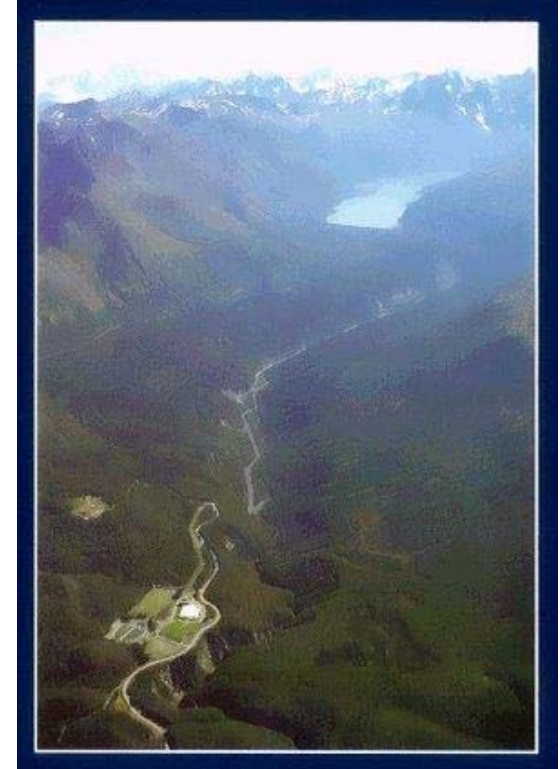


Data

- ▶ Nature: Pipes and Breaks
- ▶ Source: GIS–CMMS–Hydraulic Model– Failure risk factors– Criticality
- ▶ Quality:
 - Breaks assigned to pipes
 - Pipes ACT and ABN
- ▶ Quantity:
 - Understand and adjust for what is missing
 - 5 yrs of breaks
- ▶ Format:
 - Shape or excel

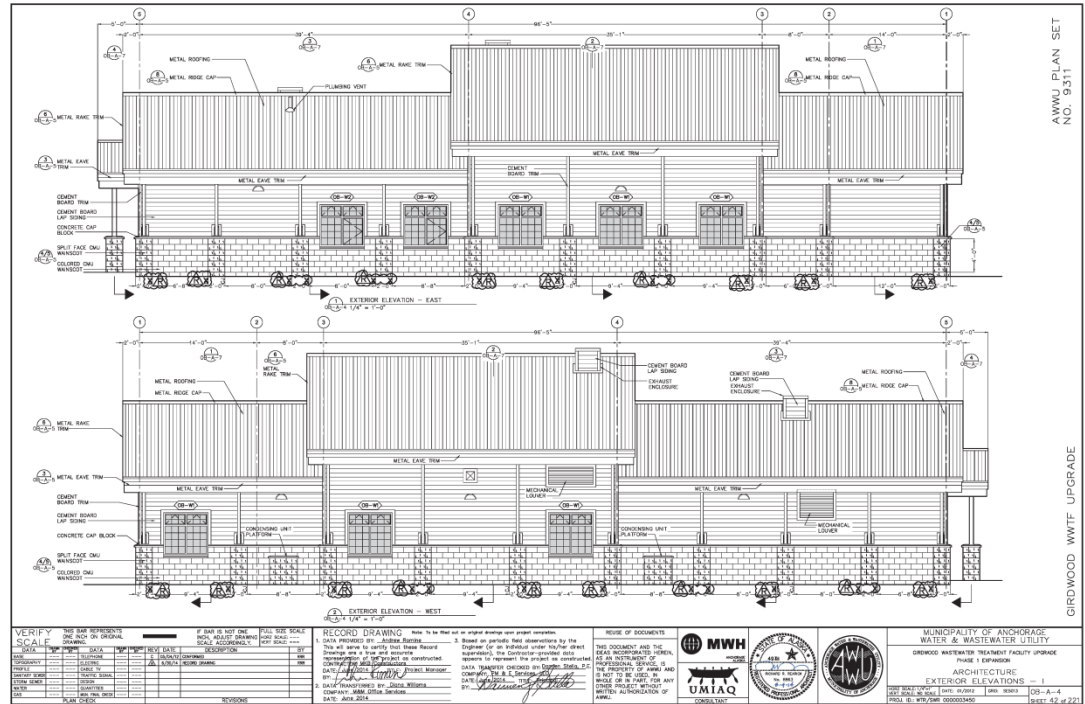


Setting up a program: the Utility perspective




It's like building and maintaining a structure:

- ▶ Risk Policy
- ▶ Service Standards
- ▶ Business Processes
- ▶ Team Collaboration
- ▶ Leadership Buy-in
- ▶ Refinement/continuous improvement

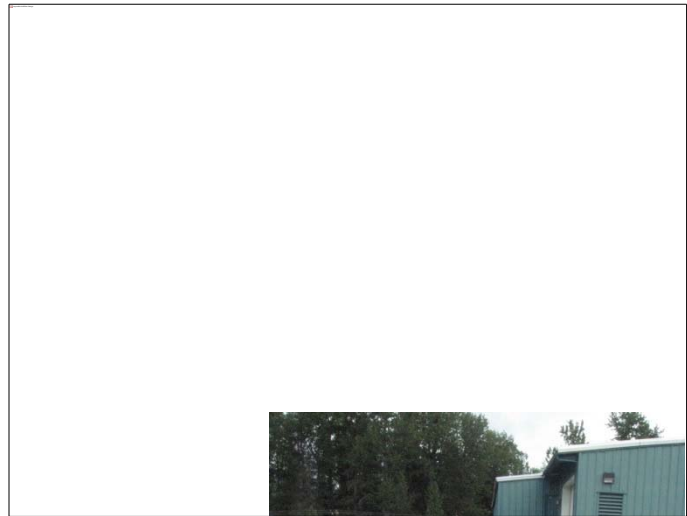


The Foundation: a Risk Management Policy

 **AUTHORITY BOARD APPROVED**
ANCHORAGE WATER AND WASTEWATER UTILITY BOARD RESOLUTION
No. 2011-10 Date: *November 2, 2011*
Meeting Date: **November 2, 2011**

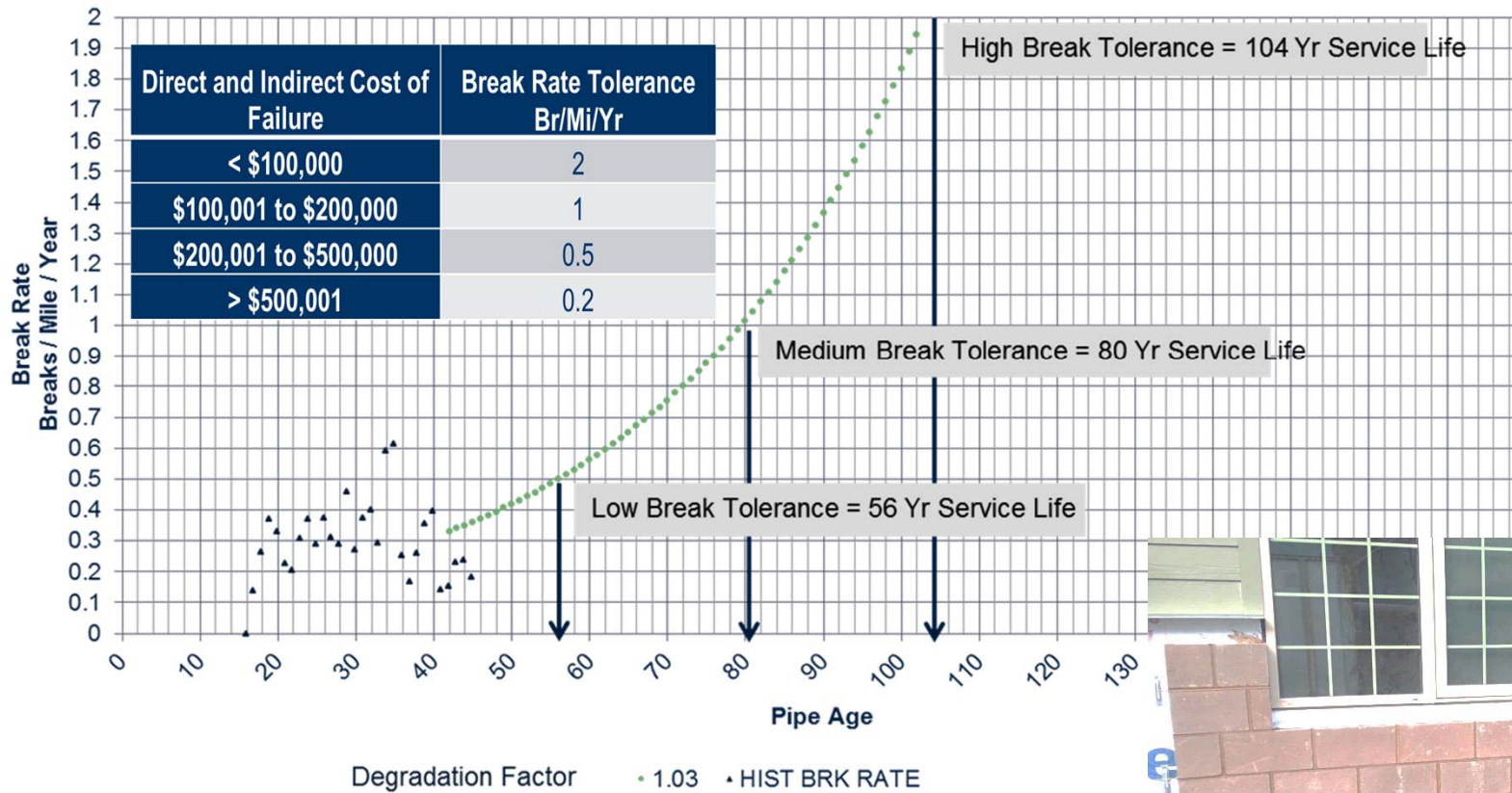
Risk Management Policy for AWWU

1
2
3 WHEREAS, AWWU is prescribed under Article XVI, Section 16.01, of the
4 Anchorage Charter, to operate in accordance with the general standards common to
5 utilities providing the same utility service; and,
6
7 WHEREAS, industry practice is to develop a common risk framework for use
8 across the various business units of the Utility; and,
9
10 WHEREAS, the Board, on May 5, 2010, provided strategic direction for AWWU,
11 intended to provide long-term direction with a horizon of five to fifteen years in the
12 future, to guide development of the Utility; and,
13
14 WHEREAS, the Board in 2010 adopted the strategic goal to optimize Utility
15 processes to advance asset management through incorporation of best business
16 practices, and improved efficiencies to promote sustainability; and,
17
18 WHEREAS, the Anchorage Assembly, through Ordinance AO 2011-24(S),
19 delegated to the Board of Directors the duties to make recommendations to the Mayor
20 regarding the Utility's capital improvement program and maintenance strategy and
21 operations, as well the Utility's strategic plan operating budget; and,
22
23 WHEREAS, the concept of risk management may be used to prioritize the
24 expenditure of capital program funds by focusing attention on assets determined to
25 provide the highest level of risk to Utility operations; and,
26
27 WHEREAS, the level of risk associated with operation of a utility asset is gauged
28 by the probability of failure of that asset to function effectively in conjunction with
29 the magnitude of consequences related to that failure; and,
30
31 WHEREAS, AWWU faces increased risk over the near term as physical and
32 information infrastructure assets age to the point of reaching their estimated useful lives;
33 and,
34
35 WHEREAS, AWWU is proceeding through an evaluation of risk of asset failure of
36 all of its infrastructure on an asset-class by asset-class; and,
37
38 WHEREAS, an effective risk management policy assigns asset management
39 actions and time frames in accordance with identified levels of risk of asset failure.

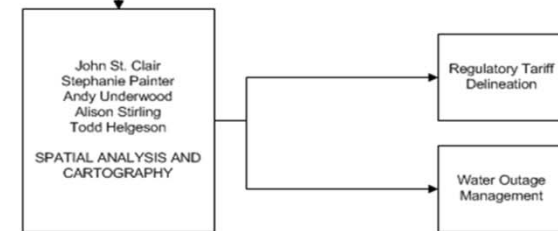
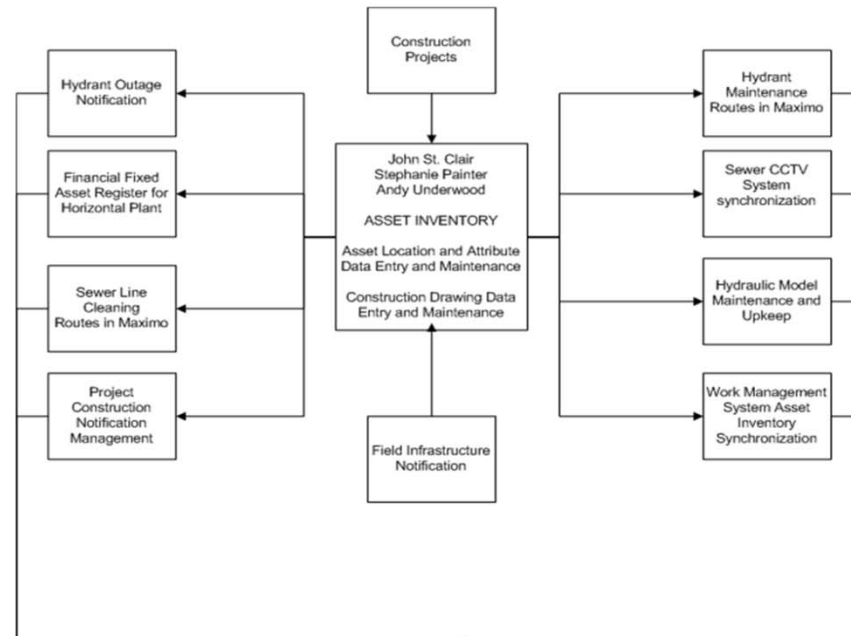
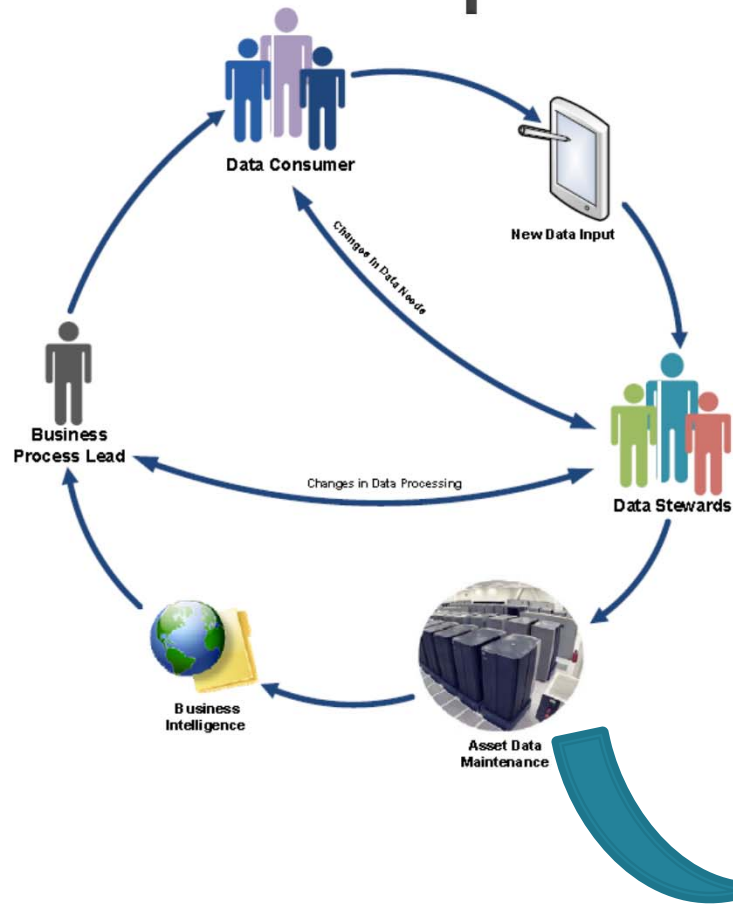


Specifying 'Product Quality': Service Levels

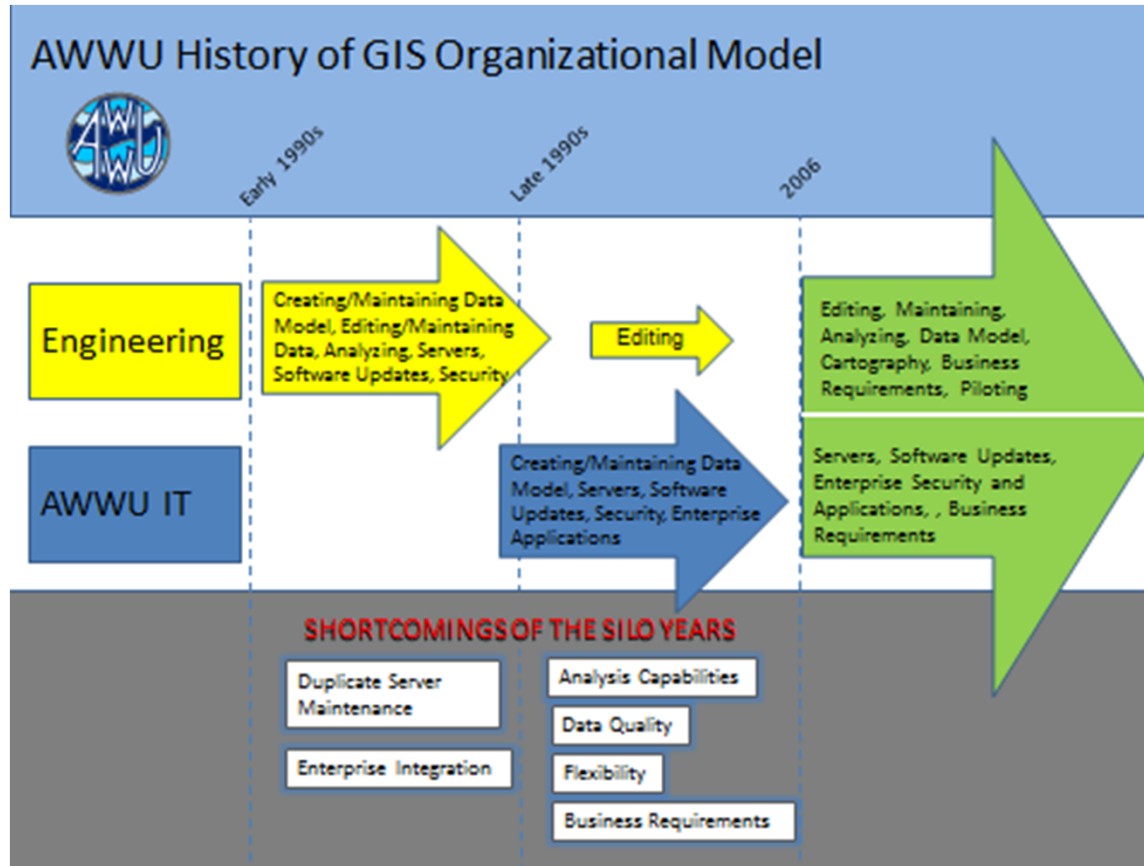
Projected Break Rate of CI Pipe installed after 1965 in Poor Soils
Service Lives Based on Tolerance for Failure



Sourcing 'quality materials': your business processes



Constructing your program: Team Collaboration a must



An Owner's approval: Leadership Buy-in

- Requires 3 C's (clarity, consensus, commitment);
 - **Clarity** of vision (specific, inclusive, honest in scope)
 - **Consensus** to move forward (willingness to accept the vision)
 - **Commitment** to achieve vision (resources, priority to attain vision, perseverance to overcome resistance)



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Maintaining the program: refinement through condition assessment



AWWU – analogy of building

- ▶ Concept that AWWU is building and maintaining a structure (work in progress)
- ▶ Need a policy foundation
- ▶ On foundation establish QA/QC product quality (back to example of EUL – want an EUL that is fool proof)
- ▶ Choose quality material /incorporate them
- ▶ Do it with business processes (needed to collect data, to move data, analyze data, etc.)
- ▶ Need work force with different trades to execute the arrows in framework/program
- ▶ Owner approval (leadership group provides the resources)
- ▶ Maintain and continually improve to refine model



Questions?

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And Thank You!

